

Becky L. Lundin, LMT
Lacey Massage Therapy, PLLC
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www.LaceyMassageTherapy.com

Office Policies

All services are by appointment only

I work by appointment only. Please call/text/email to schedule your appointment. The further in advance that you know what day and time you want, the better chance you have of getting that particular spot.

Payment options

I accept cash, checks, PayPal, debit and credit cards. Payment in full is due at time of service.

Session time

In respect to my time and yours, please arrive on time for your appointment. If you are late, your session will still end at the scheduled time, and you will pay for the full time allotted. In the rare event that I am running late, you will still receive your full amount of time if convenient for you. If not, I will adjust the price of your massage accordingly. If you are a new client, please arrive 5 - 10 minutes early to fill out paperwork and discuss your needs with me.

Cancellations/No shows

I require a 24 hour notice of cancellation, or you will be billed for your session time. Since that time frame was reserved for you, it is almost impossible to fill that spot on short or no notice. I realize that emergencies can happen, so call and we can discuss your situation. **COVID-19 update: if you need to cancel because of experiencing any symptoms, or have been around someone that has tested positive, you can reschedule without penalty.**

Gift Certificates

Please use gift certificates within one year of receiving. The 24 hour notice of cancellation applies to gift certificates as well, although rather than being billed for the session, the gift certificate will be considered as having been used. Not redeemable for cash.

I have read the above and understand the content.

Client Signature

Date

Name Printed